



👤 34 years
♀ Female
📍 Chişinău

Contact details are available for a fee.
Details here:
<https://www.lucru.md/ru/preturi/cv>

Sale Travel Advisor

About me

Filipino honest hardworking, Experienced Food and beverage manager with a background in hospitality operations, team leaderships and customer service. Passionate about delivering guest exceptional guest experiences while maintaining high standards quality, efficiency and profitability.

Work experience

Food & Beverage Manager · The Chill Koh Chang · Koh Chang, Thailand.

June 2016 - August 2025 · 9 years 3 months

- Managed daily F&B operation
- Supervised a team, ensuring consistent service quality
- Improving guest satisfaction
- Trained new hires service standards and upselling techniques
- Handled customer complaints and ensured guest satisfaction

Skills: Organise & coordinate all F&B department, Manage team, Team leader

Desired industry

- Sales / Retail

Education: Higher

Dipolog Medical Center

Graduated in: 2013

Faculty: NURSE

Speciality: Bachelor of Science in Nursing

Courses, trainings

Standart Operation Procedure Hotel Industry

Graduated in 2025

Organizer: The Retreat Koh Chang 5*

TOP Skills

- **Organise & coordinate all F&B department** · 9 years
- **Manage team** · 9 years
- **Team leader** · 9 years

Preferences

- Full-time
- In shifts
- In-house

Languages

- **Romanian** · Don't know
- **Russian** · Don't know
- **English** · Native

Skills

- Customer service excellence
- Staff training and leadership
- Active listening
- Team work