



👤 19 years  
♀ Female  
📍 Chișinău  
💰 800 USD

Contact details are available for a fee.  
Details here:  
<https://www.lucru.md/ro/preтури/cv>

## Customer Service Specialist Russian and/or English

### About me

I am a dedicated and responsible specialist with sales experience. I have the skills to effectively communicate with clients, manage time and solve non-standard tasks. I strive for professional growth and am ready to develop further.

I confidently use a PC to solve various tasks. English at the B1-B2 level allows me to communicate internationally, and in my free time I study Spanish for myself. I have good video editing skills in CapCut, which allows me to create high-quality and creative video materials.

### Work experience

**Call-Center Operator** · Telefonika · Chișinău  
*September 2024 - November 2024 · 3 months*

- Stress tolerance.
- The ability to find individual contact with people.
- Proficiency in Russian.
- PC ownership at the level of a confident user.

Skills: Beautiful speech, Knowledge of Russian, Teamwork

**Operator call-center** · Target Call · Voronezh  
*October 2023 - January 2024 · 4 months*

I received incoming calls and provided consultations on the products and services provided by the company. doubled the company's sales volume.

Skills: Benevolent, Management of Stress, Teamwork

### Desired industries

- IT, Tech
- Design / Web Design / Graphics
- Art / Entertainment

### TOP Skills

- **Teamwork** · 6 months
- **Benevolent** · 4 months
- **Management of Stress** · 4 months
- **Beautiful speech** · 3 months
- **Knowledge of Russian** · 3 months

### Preferences

- Full-time
- In-house
- Remote

### Languages

- **Romanian** · Don't know
- **Russian** · Native
- **English** · Communication

### Skills

- Patient
- Responsibly
- Purposeful
- Benevolent
- Management of Stress
- Teamwork

## **Education: Specialized secondary**

### **Voronezh State Forestry University**

*Graduated in: 2023*

Speciality: Designer by industry

## **Courses, trainings**

### **3D Designer**

*Graduated in 2023*

Organizer: Skillbox

### **Raw Cake Pastry Chef**

*Graduated in 2018*

### **Python Website designer and Python game developer**

*Graduated in 2019*

### **Actress**

*Graduated in 2019*

Organizer: Voronezh Yeralash