



👤 30 years

♀ Female

📍 Ungheni

Contact details are available for a fee.

Details here:

<https://www.lucru.md/ru/preтури/cv>

Customer service, sales, translate, content writer, call centre, project coordinator, data entry, remote worker

TOP Skills

- **Team Working** · 2 years
- **Maintaining effective sales strategies** · 2 years
- **Able to coach and support customers.** · 8 months
- **Excellent verbal and written communication skills.** · 8 months
- **Retail Customer Service** · 5 months
- **Working on a computer** · 3 months

Preferences

- Full-time
- Flexible
- Part-time
- Hybrid
- Remote

Languages

- **Romanian** · Native
- **Russian** · Communication
- **English** · Fluent
- **German** · Medium

Skills

- Customer Experience
- Fast learning

About me

During my work experience, I had been working in different fields, but the most I worked as a retail professional. With 5 years of experience in this domain, I am proactive and confident employee who can work alone or as part of a team. I am skilled in forming relationships with customers and offering expert advice on the most appropriate products and services of their needs. I am a target-oriented individual who loves the challenge of ensuring every customer gets what he is looking for. I am very sociable, I love to listen to people and interact with them. Responsibility and time management are priority for me.

Work experience

Work coach · DWP Civil Service · Kettering, UK

January 2024 - August 2024 · 8 months

Helping individuals and their families towards financial independence through work and enabling them to claim the support they need.

Skills: Able to coach and support customers., Excellent verbal and written communication skills.

Sales associate and visual merchandiser · Tory Burch · Bicester Village, UK

September 2019 - February 2022 · 2 years 6 months

- Assisting customers;
- Handling sales, returns and refunds;
- Promote products to meet sales targets;
- Designing and arranging displays;
- Rotate and replace stock.

- Time Management
- Ability to Multitask
- Adaptability
- Team Working

Driving licence

Category: B

Skills: Team Working

Sales supervisor · Ralph Lauren · Bicester Village, UK

June 2019 - September 2021 · 2 years 4 months

- Recruiting and training sales staff;
- Handling customer complaints and issues;
- Maintain inventory and order merchandise.

Skills: Maintaining effective sales strategies

Internet researcher · DevelopmentAid · Chişinău

April 2018 - June 2018 · 3 months

Collect, organize, and maintain data and information from online sources, ensuring data accuracy and integrity.

Skills: Working on a computer

Sales associate · Prada Store · Bicester Village, UK

May 2017 - September 2017 · 5 months

- Teamwork and collaboration;
- Greeting customers and offering expert advice;
- Processing payments;
- Handling phone calls.

Skills: Retail Customer Service

Desired industries

- Call Center / Back Office
- Translation / Publishing
- Sales / Retail

Education: Higher

State Pedagogical University “Ion Creanga”, Chisinau, Republic of Moldova

Graduated in: 2019

Faculty: Faculty of foreign languages and literatures

Speciality: English and German languages

Courses, trainings

Improve your English

Graduated in 2019

Organizer: English Teaching Resource Centre

Senior Civil Service

Graduated in 2023

Organizer: DWP (Department for Work and Pensions), UK