



♀ Feminin

O Chisinău

☐ 20 000 MDL

TOP Competențe

• Commercial Aviation · 7 ani

• Aviatie · 7 ani

• Cargo · 4 ani

• Team work · 4 ani

• Transport · 4 ani

• Operațiuni Logistice · 4 ani

Preferințe

• Full-time

• Hibrid (Oficiu/Acasă)

• Remote

Limbi

• Română · Fluent

• Rusă · Fluent

• Engleză · Fluent

Permis de conducere

Categoria: A

Cu automobil personal

Datele de contact sunt contra cost. Detalii aici: https://www.lucru.md/ro/preturi/cv

HR, office manager, PR, management, logistics and merchandising

Despre mine

- Excellent interpersonal skills, ability to work well with others in both supervisory or support staff roles under pressure
- Good communication
- Innovative, quick learner, ability to adapt to new challenges
- Ability to work independently or as part of a team
- I'm self-motivated, reliable, good-mannered, mind and heart opened, flexible, adaptable, friendly and good speaker
- I am looking for an opportunity of being a member of an organization, with strong practices and policies, which will allow me to build up a right brand promise or customer service standards, which treats customers, employees and stakeholders equally, motivate my-self of being an engaged employee with a right attitude towards my position, for bringing back to the company more loyal customers.
- Dispatcher, trucking industry US market
- -VIP personal assistance
- Logistics and Merchandising
- Supervising and Leading
- Aviation, In Flight service and Security
- Standard Operating Procedures In Flight
- Fashion terminology trainings
- History of fashion
- -Fashion designers and Houses
- -Textile and leather knowledge
- Luxury Goods knowledge
- Art of selling trainings
- Gemological Institute of America, Diamond Grading
- System, Jewellery accredited professional

Experiența profesională

Dispetcher · UTL Logistics · Chişinău *Februarie 2021 - Prezent · 4 ani 10 luni*

Direct dealing with brokers, paperwork and updates Booking loads for open deck type of trailers (RGN) Direct communication with drivers

Registering loads on our internal platform

tracking, monitoring loading-unloading and updating both parties during transit

Hauling Over sized freight which requires states permits, escorts, route surveys, escorts within US states

US market

Competente: Cargo, Team work, Transport, Operatiuni Logistice

Cabin Supervisor, Business Class Cabin Crew ·

Emirates Airlines · UAE, Dubai

Mai 2013 - Septembrie 2020 · 7 ani 5 luni

- -responsible for proving the highest level of service to customers in First and Business Class cabin
- ensure standards of safety, emergency and security practices are provided in line with corporate and civil aviation rules and regulations
- Briefing and documentation check out of the operating crew
- -thoroughly prepare for each flight, updating with the latest onboard update and communications to ensure safety and service delivery are consistent and delivered to my operating team
- Special Flight instructions or procedures update
- supervising the team and the cabin
- Direct interaction with Flight Dispatchers, Flight Catering and On Ground Team, On Ground Medical team
- in flight and post flight reports, Voyage Reports, Medical Reports, Incident Reports, Customers Complaints and Crew In Flight Performance
- -personally introduce self to each Business Class customer, onboard service and products
- -pay special attention to High Value customers and those with special needs
- -provide information and of known delays, diversions or disruptions
- -act as a brand ambassador by displaying immaculate image and uniform standards
- -contribute as an active and supportive team member
- -take direction from the Purser, support decisions and act in accordance with the chain of command
- actively promote Duty Free, ensure sales comply with company policies and regulations

Competențe: Commercial Aviation, Aviatie

Merchandising and Logistics · Mouawad Group

L.L.C., UAE, Dubai · UAE., Dubai

Aprilie 2012 - Mai 2013 · 1 an 1 lună

- -Gemological Institute of America accredited courses, precious stones and metals knowledge
- placing manufacturing orders, shipments, delivery, stock

keeping and supply

- launching of new collections
- Watches, types of movements and types of display knowledge
- VIP customers assistance
- -Sotheby's and Christie's Auctions, New York
- Logistics, watches, movements, straps manufacturing, Swiss Factory
- -daily opening and store closing procedures
- -daily briefing, responsible for following the company's policies and procedures within the team
- visual merchandising and display, being trained by brand's international visual merchandiser

Lead Hostess · Jawad Group L.L.C., Jamies Italian · UAE, Dubai

Ianuarie 2011 - Aprilie 2012 · 1 an 4 luni

- Meeting, Greeting, assistance
- -react responsively to and exceeds customer requirements in a friendly and approachable style
- Bookings and Reception
- -responsible for keeping the bar stocked with supplies
- daily briefing, responsible for following the company's procedures and policies within the team
- -reporting to floor manager daily
- -cashiering duties

Senior Sales Consultant · Calvin Klein, Cleveland Mall, Ohio, USA · Cleveland

Aprilie 2009 - Noiembrie 2011 · 2 ani 8 luni

- -sales associate, frequenting special trainings for customer service improvement
- -monthly/yearly targets
- -visual displays
- -daily stock counts
- -store opening/closing procedure
- -seasonal presentation, trainings for the new collections
- trends, collections knowledge
- textiles, leather knowledge

Domeniul dorit

• Logistică / Transport

Studii: Superioare

Academy of Economic Studies of Moldova

Absolvit în: 2010

Facultatea: World Economy, International Economical Relations

and International Trades Specialitatea: Economist

University of Moldova

Absolvit în: 2007 Facultatea: Philology

Specialitatea: Baccalaureate, Philologist

Cursuri, training-uri

Standard Operating Procedures and Emergency

Absolvit în 2020

Organizator: Emirates Airlines

Gemological Institute of America accredited courses, precious stones and metals

Absolvit în 2013

Organizator: Mouawad Group L.L.C

Fashion Houses, Terminology, Art of Selling Technic, Luxury Goods and Brands, Trends, POS and Appraisal

Organizator: Calvin Klein, USA

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