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# International Truckdriver or Translator

- ♀ 49 ani
- ♂ Masculin
- ⌚ Chișinău
- ✉ 20 000 MDL

## Preferințe

- Full-time

## Limbi

- **Română** · Nu cunosc
- **Rusă** · Nu cunosc
- **Engleză** · Fluent

## Permis de conducere

Categorie: B, C  
Cu automobil personal

## Despre mine

- Analytical and numerical set
- Seriously
- Task and goal-oriented working
- Problem solving capabilities
- Service minded

## Experiența profesională

### **Security Guard** · Art Security · Urk, The Netherlands

*Decembrie 2011 - Decembrie 2012 · 1 an 1 lună*

Description of duties as Security Guard at Art Security

- Setting up surveillance by car
- Contact for Art Security customer
- Surveillance by car, both alarm response as closing buildings

### **Security Manager** · Anaconda Security · Amsterdam, The Netherlands

*Mai 2005 - Septembrie 2011 · 6 ani 5 luni*

Description of duties as Chief Security Officer / Planner at Anaconda Security

- Responsible for the continuity of Anaconda Security
- Contact for Anaconda Security customers
- Making a 4 weeks work schedule for average 30 employees
- Shares responsibility for buildings (failures, complaints, cleaning etc)
- Contact staff Anaconda Security, sick leave process, recruiting and dismissal policies. Also check operations staff
- Practice Instructor, for both Security Guard 2 and Security Coordinator 3

**Security Guard · Safety Guard · Lelystad, The Netherlands**

*Septembrie 2003 - Mai 2005 · 1 an 8 luni*

Description of duties as Security Guard at Safety Guard

- Object Security / Receptionist in several objects
- Firewatch in hospital
- Store Security, a lot of aggression

**Network administrator/Supervisor · HSO ·**

**Scherpenzeel, The Netherlands**

*Iunie 2000 - Ianuarie 2002 · 1 an 8 luni*

Description of duties as Network administrator/Supervisor at HSO

- Responsible for the internal IT department within the company;
- Establish, manage, monitor and evaluate the internal network, mainly NT4 servers, Windows 2000 Servers, Baan Servers, Sales Logix servers;;
- Controlling systemengineers;
- Control and coordination of internal IT projects;
- Guidance and training sales department at Sales Logix project;
- Advising management, both solicited and unsolicited, on internal IT structure;
- Provide training / education in Sales Logix;
- Making procedures, manuals and work instructions for the IT department;
- Purchase and sale of all IT related products.

**Service-Desk employee / Helpdesk and**

**Servicedesk · Triple P · Vianen, The Netherlands**

*August 1998 - Aprilie 2000 · 1 an 9 luni*

Description duties at Triple P as:

- Service Desk employee
- Installing and configuring PCs and printers within the KLM network;
- Repair hardware (both PCs, printers, and specific airport equipment, such as boarding pass, ticket and label printers and westinghouses);
- Debugging failures in both hardware (settings) and the numerous technical patch-boxes;
- User support for hardware problems.

Helpdesk employee

- In charge of Service Desk employees;
- Acceptance and resolution faults of KLM equipment (5,000 computers, 10,000 printers (both "normal" and label, ticket and boarding pass printers), westinghouses, DigiBeta and all master and slave servers. Also adopt and resolve all software faults. KLM worked with about 50 different mainframe (KLM-specific)

software, Windows (3.11, 95 and NT) and several other applications such as MS Mail, Exchange, MS Office, Internet Explorer, etc.;

- Remotely take over PCs in order to get a jam;
- On-site troubleshooting with problems the Service Desk can not solve;
- Using various server applications to create or delete users, reset passwords, printers and printer's queue reset, reset and re-routing lines, etc;
- Ensure good and rapid call handling.

Call desk employee

- Call intake;
- Ensure that a failure came to the appropriate department and ensure proper handling;
- Hours and call logout engineers;
- Billing;
- Administrative process failures;
- When needed supporting the planning and screening department.

## **Studii: Superioare incomplete**

### **MBI**

*Absolvit în: 1996*

Facultatea: IT

Specialitatea: Installation Systems and User support