



o dasculin

O Chişinău

TOP Competențe

• Team work · 2 ani

Preferințe

• Full-time

Limbi

• Română · Fluent

• Rusă · Fluent

• Engleză · Fluent

Datele de contact sunt contra cost. Detalii aici: https://www.lucru.md/ro/preturi/cv

Dispatcher

Despre mine

- -Spirit de echipa
- -Dinamism
- -Capacitate de adaptare si comunicare
- -Toleranta
- -Punctualitate
- -Creativitate

Experiența profesională

Vehicle & Cargo Claims Specialist · Nova Lines · Chişinău

Aprilie 2025 - Prezent · 8 luni

Triage incidents and secure the scene

Gather and preserve evidence (photos, dashcam, ELD/ECM, telematics)

Obtain driver and witness statements with diagrams

Assess liability and coverage under policy terms/endorsements
Liaise with law enforcement; obtain reports and citation details
Issue preservation/spoliation letters and manage evidence holds
Set, monitor, and adjust claim reserves; control leakage
Negotiate with /TPAs/insurers on liability and damages
Prepare demand packages; pursue subrogation and Arbitration
Forums filings

Manage third-party property damage and bodily injury claims Review estimates and invoices; authorize payments within authority

Competențe: Team work

$\textbf{Driver Trainer} \cdot \mathsf{CRC} \ \mathsf{Transport} \cdot \mathsf{Chisin\check{a}u}$

August 2023 - Aprilie 2025 · 1 an 9 luni

Develop and conduct training programs for new and existing drivers, covering topics such as safety regulations, vehicle operation, and company policies

Creating video content to keep Driver's updated with new company and industry regulations

Conduct assessments and evaluations to measure the effectiveness of training programs.

Identify areas for improvement and implement corrective actions Stay updated on industry regulations and best practices to ensure training programs are current and compliant.

Mentor and coach drivers on safe driving practices, customer service, and professional conduct.

Assist in the onboarding process for new drivers, including orientation sessions and paperwork completion.

Collaborate with fleet management to address driver performance issues and implement corrective actions

Competente: Team Work

Safety Supervisor · Nova Lines · Chişinău

Ianuarie 2021 - Mai 2023 · 2 ani 4 Iuni

- Team Management
- Personnel Coaching
- Guide the coordinators on their day by day duties
- DataQ Violations
- Preparing and maintaining DQ files (Driver Qualification files)
- Submiting and performing Pre-Employment and Anual Clearinghouse
- Studying, analyzing and maintaining HOS
- Establishing a proper workflow for each subdivision of safety department
- Developing and implementing new ideas
- Creating SOPs Ensuring that the Safety department is providing professional and qualified customer service to our contractors
- Collaborating with Operations and Maintenance departments to ensure that our contractors follow

the FMCSA regulation, company incentives, and policies

Customer Service Representative · Fortus Group · Chişinău

Ianuarie 2020 - Mai 2020 · 4 Iuni

Adding loads on the Board Scheduling Appoinments Tucking the drivers Updating the customers

$\textbf{Barist-chelner} \cdot \mathsf{Kimbo} \ \mathsf{Bar} \& \mathsf{Showroom} \cdot \mathsf{Chi} \\ \mathsf{\tilde{s}in} \\ \mathsf{\tilde{a}u} \\$

Mai 2017 - August 2018 · 1 an 4 luni

Prepararea bauturilor Non alcolice-alcolice Prepararea cafelei și bauturilor pe baza de cafea. Inventarierea barului. Deservirea oaspetilor.

Pagina 2 din 3

Barmen-Barista · Robert's Coffee · Chişinău Septembrie 2015 - Martie 2017 · 1 an 6 luni

Prepararea bauturilor Nonalcolice-Alcolice. Ingrijirea si Inventarierea barului.

Domeniul dorit

• Logistică / Transport

Studii: Superioare incomplete

UPS "Ion Creanga"

Studiez la moment

Facultatea: Limbi Straine Specialitatea: Translator