



38 years

් Male

O Chişinău

**□ 13 000 MDL** 

### **TOP Skills**

• ACCOUNTING-OPERATOR · 7 years

• INSURANCE AGENT · 2 years

• **Customer support** · 9 months

• **Dispatcher** · 2 months

### **Preferences**

• Full-time

• Part-time

• In-house

Hybrid

• Remote

## Languages

Romanian · Native

• Russian · Native

• **English** · Communication

• **Spanish** · Elementary

### **Skills**

 Good communications skills gained through my experience as insurance agent

 Accounting operator and customer support with clients and another company's

Vendors and providers

Contact details are available for a fee. Details here:

https://www.lucru.md/ru/preturi/cv

## **Consultant call-center**

### **About me**

observant, hardworker, careful, accurate, fast

## Work experience

**Dispatcher** · C.R.C. Transport LLC · Chişinău December 2024 - January 2025 · 2 months

coordinating drivers, managing schedules, optimizing routes, handling emergency calls, and maintaining detailed records, emphasizing skills in communication, multitasking, problemsolving, and using dispatch software (GPS) under pressure to ensure smooth, safe, and efficient operations for transport, logistics, or emergency services

Skills: Dispatcher

#### **OPERATOR CUSTOMER-SUPPORT-AGENT** •

ROSLINSOLUTIONS S.R.L. · Chişinău

November 2023 - July 2024 · 8 months

Customer support in behalf their requests and issues, broker inserts of new trips mostly by the phone, e-mailing, using google maps for locating clients and cars, dispatching, primary data entry fulfil, register of car accidents and sending info further, making notes about complains and every thing happens through the trips, reporting special cases to responsible ones.

Skills: Customer support

# **ACCOUNTING-OPERATOR** · C.I.A. "ASITO" S.A. · Chisinău

February 2008 - February 2015 · 7 years 1 month

Evidence, statistics, processing of the reports, introducing the primary data in database, perfectation of the contracts, insurance policies and invoices, evidence of cash from cash desk and transfers.

Skills: ACCOUNTING-OPERATOR

INSURANCE AGENT · C.I.A. "ASITO" S.A. · Chișinău

## **Driving licence**

Category: B

### August 2005 - February 2008 · 2 years 7 months

Looking for new clients, consulting clients about types of insurance, maintain good relations with clients from portfolio by informing them about date of insurance renewal and costs, perfectation of the contracts and insurance policies, collecting money and processing reports to company.

Skills: INSURANCE AGENT

## **Desired industry**

• Call Center / Back Office

## **Education: Higher**

### **UNIVERSITY "PERSPECTIVA-INT"**

Graduated in: 2013
Faculty: MANAGEMENT

Speciality: SMALL ANDMEDIUM BUSINESS MANAGEMENT

### **COLLEGE OF FINANCE AND BANKING FROM CHISINAU**

Graduated in: 2007

Faculty: ACCOUNTANTING Speciality: ACCOUNTANT