



👤 42 years
♀ Female
📍 Chișinău
💰 45 000 MDL

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TOP Skills

- **Stress resistance** · 15 years
- **Communication skills** · 15 years
- **Adaptability** · 14 years
- **Attention to details** · 14 years
- **Team player** · 12 years
- **Software testing** · 10 years

Preferences

- Full-time
- Flexible
- Hybrid
- In-house

Languages

- **Romanian** · Communication
- **Russian** · Native
- **English** · Fluent
- **Hebrew** · Elementary

Skills

- Curiosity
- Customer relationship management

Contact details are available for a fee.
Details here:
<https://www.lucru.md/ro/preтури/cv>

Delivery Manager, Delivery Lead, QA Engineer, Agile Coach, Scrum Master

About me

An open, honest, and hard-working professional with strong adaptability and high level of responsibility. I learn quickly, stay focused under changing conditions and consistently maintain a structured and reliable approach to work.

I combine deep understanding of software delivery lifecycle and quality assurance with strong project and team management skills. I effectively coordinate end-to-end delivery processes from project initiation to release, ensuring timelines, scope, and quality expectations are met. I proactively identify and manage risks, facilitate communication across stakeholders and ensure successful and predictable delivery of projects for clients or within the company.

I bring strong leadership abilities and a proven capacity to solve complex technical and organizational challenges. My key strength is effective communication — building trust, fostering productive team collaboration and aligning everyone around common goals to achieve successful project outcomes.

Work experience

Delivery Lead · Amdaris · Chișinău

June 2020 - October 2024 · 4 years 4 months

- Plan and coordinate project activities, prioritize tasks and features, ensure alignment with client requirements and expectations.
- Facilitate effective communication within the team and with the client, ensuring clarity of goals and deliverables.
- Monitor project progress, assess project health and collaborate with the team to adjust plans when necessary to address deviations or risks.
- Provide regular project status updates and reports to stakeholders, ensuring transparency and accountability.
- Proactively identify and mitigate potential risks (e.g., timeline delays, resource gaps, technical challenges).

- Time management
- Team coordination
- Business analysis
- Customer support
- Tickets management
- Bug tracking
- Negotiation skills
- Meetings facilitation
- Agile framework
- Team management
- Confluence
- Jira
- STLC
- SDLC
- Testing documentation
- Test planning
- Software Testing
- Scrum
- Agile Coach
- Kanban

Driving licence

Category: B

With personal auto

- Adapt processes to minimize the impact of changes and maintain smooth project flow.
- Coordinate and integrate efforts across multiple teams to ensure cohesive delivery and alignment with business goals.

Skills: Project Management, Stress resistance, Adaptability, Attention to details, Leadership, Risk management, Team player, Coordination skills, Strategic thinking, Communication skills, Agile Coach, Scrum Master

Senior QA Engineer · Amdaris · Chişinău

June 2017 - June 2020 · 3 years 1 month

- Set up and maintain testing environments, ensuring all conditions are optimized for various test activities.
- Develop comprehensive test plans, test cases, and test scenarios based on detailed requirements and project specifications.
- Conduct in-depth functional, regression, stress, usability, UI, and integration testing to ensure software quality and reliability.
- Identify, log, and track defects in the bug tracker, providing detailed reports and collaborating with development teams to prioritize and resolve issues.
- Monitor defect lifecycle and ensure timely resolution, minimizing impact on project timelines.
- Test software releases throughout the development process, providing continuous feedback to ensure high-quality product delivery.
- Generate detailed test reports and documentation, providing insights into test coverage, defect trends and overall product quality.
- Review and analyze technical documentation to ensure alignment with test strategies and requirements.
- Lead, mentor, and guide junior QA engineers, fostering a collaborative and productive testing environment.
- Collaborate with cross-functional teams (development, product, and client teams) at all stages of the software development lifecycle to ensure successful project outcomes.

Skills: Stress resistance, Software testing, Attention to details, Analytical thinking, Bug tracking, Adaptability, Communication skills

QA Engineer, Customer Support Assistant · Get IT · Saint Petersburg

February 2012 - December 2016 · 4 years 10 months

- Perform manual testing of software to ensure product quality and functionality.
- Create, maintain, and update comprehensive test documentation, including test plans and test cases.
- Manage defect life cycle, from bug identification and registration to tracking and resolution.
- Communicate with clients to gather feedback, address issues, and ensure customer satisfaction.

- Register and track bugs and incidents in bug tracking systems, ensuring clear and detailed reporting.
- Collaborate with the technical support team to troubleshoot and resolve client-reported issues.
- Oversee the full lifecycle of support tickets, ensuring timely resolution and effective communication with stakeholders.

Skills: Project Management, Customer relationship management, Customer support, Service orientation, Team player, Communication skills, Adaptability, Stress resistance, Software testing, Analytical thinking, Attention to details, Confluence, Jira, Project management, Bug tracking

Project manager / Program coordinator · The Jewish Community of the Republic of Moldova · Chişinău

July 2010 - July 2011 · 1 year 1 month

- Develop and manage community projects aimed at supporting the Jewish community in Moldova.
- Organize fundraising activities to support the community's initiatives and sustain its operations.
- Submit grant applications to charitable foundations to secure funding for various projects.
- Coordinate projects across all stages, ensuring smooth execution and alignment with goals.
- Create engaging presentations to promote the activities of the Jewish community of the Republic of Moldova.
- Represent the community on various international platforms, fostering connections.

Skills: Project Management, Stress resistance, Customer relationship management, Result orientation, Team player, Reporting, Production of documents, Communication skills

QA Engineer · Allied Testing · Chişinău

November 2005 - August 2008 · 2 years 10 months

- Set up required hardware and software environments for effective testing of applications.
- Develop comprehensive test plans, test cases, and test scenarios based on product requirements.
- Conduct thorough functional, regression, stress, usability, UI, and integration testing to ensure high-quality software delivery.
- Identify, log and track defects in the bug tracker, ensuring all issues are clearly documented and prioritized.
- Monitor the status of logged defects and collaborate with the development team for timely resolution.
- Perform testing on software releases throughout the product development lifecycle, providing continuous feedback to ensure quality.
- Generate detailed test reports and documentation to summarize test results and findings.
- Review and work with technical documentation to ensure alignment with test cases and project requirements.

Skills: Confluence, Jira, Bug tracking, System configuration, Software testing, Testing tools, Database management, Analytical thinking, Attention to details, Communication skills, Stress resistance, Adaptability, Curiosity, Quick learning, Team player

Desired industry

- IT, Tech

Education: Higher

Moldavian Institute of the Continued Education

Graduated in: 2011

Faculty: Economics

Speciality: Business administration

Moldavian State University

Graduated in: 2000

Faculty: Mathematics and Informatics

Speciality: Informatics and applied foreign languages

Courses, trainings

Professional Scrum Master I

Graduated in 2020

Organizer: scrum.org

Professional Scrum Master II

Graduated in 2024

Organizer: scrum.org

Professional Scrum Product Owner I

Graduated in 2022

Organizer: scrum.org

Advanced course of the conversational English

Graduated in 2009

Organizer: Open University of Israel (Jerusalem)