



👤 31 years
♂ Male
📍 Chișinău
💰 20 000 MDL

TOP Skills

- **Ensuring high-quality customer service** · 2 years
- **Stress resistance** · 2 years
- **Workflow organization** · 8 months

Preferences

- Full-time
- Remote
- In-house
- Hybrid

Languages

- **Romanian** · Communication
- **Russian** · Native
- **English** · Communication
- **Turkish** · Elementary

Skills

- Leadership
- Stress Management
- Customer Service Orientation
- Attention to Detail
- Adaptability
- Problem-Solving
- Time Management
- Responsibility

Datele de contact sunt contra cost. Detalii aici: <https://www.lucru.md/ru/preтури/cv>

Manager

Work experience

Dispatcher · Car Hauling · Remote

October 2023 - Present · 2 years 2 months

Key Responsibilities of a Car Hauling Dispatcher

Load Planning and Scheduling – Coordinating and assigning car hauling loads to drivers to ensure efficient routes and timely deliveries.

Driver Communication – Serving as the main point of contact for drivers; providing load details, updates, and instructions during transport.

Route Optimization – Planning and optimizing routes to minimize empty miles, fuel costs, and delivery times.

Customer Coordination – Communicating with clients, brokers, and dealerships to confirm pickup and delivery times and resolve any issues.

Load Documentation – Preparing and managing Bills of Lading, dispatch sheets, delivery receipts, and other shipping documents.

Tracking and Monitoring – Using GPS and dispatch software to track trucks, monitor progress, and ensure on-time deliveries.

Problem Solving – Handling delays, accidents, or route changes quickly and effectively to minimize disruptions.

Compliance Management – Ensuring drivers comply with DOT regulations, company policies, and safety standards.

Data Entry and Reporting – Maintaining accurate load records, driver logs, and generating daily or weekly performance reports.

Rate Negotiation and Load Booking – Negotiating rates with brokers or customers and booking profitable loads through load boards or direct clients.

Skills: Stress resistance

Administrator · Gastrobar · Chișinău

August 2021 - November 2023 · 2 years 4 months

Guest Service Management – Ensuring high-quality customer service and handling guest inquiries, requests, or complaints in a professional manner.

Staff Supervision – Coordinating and supervising restaurant staff, organizing work schedules, and maintaining discipline and motivation.

Reservation Management – Managing table reservations,

- Teamwork
- Communication Skills

coordinating seating arrangements, and optimizing guest flow.

Cash and Payment Control – Overseeing daily cash handling, processing payments, and preparing end-of-day financial reports.

Inventory and Supplies – Monitoring stock levels of food, beverages, and consumables; placing orders and ensuring timely delivery.

Compliance and Standards – Ensuring the restaurant operates in accordance with health, safety, and hygiene standards.

Training and Onboarding – Assisting in staff recruitment, onboarding, and continuous training to maintain service quality.

Coordination with Kitchen and Management – Facilitating communication between front-of-house, kitchen, and management teams.

Event and Promotion Support – Assisting in organizing special events, promotions, or private bookings.

Skills: Ensuring high-quality customer service

Administrator · Antalya Barmanager · Antalya

March 2023 - October 2023 · 8 months

Had complete control over the operation of two bars, from hiring staff to purchasing products

Skills: Workflow organization

Desired industries

- Logistics / Transport
- Management

Education: Higher

**"CONSTANTIN STERE" UNIVERSITY OF EUROPEAN
POLITICAL AND ECONOMIC STUDIES**

Graduated in: 2018

Faculty: Economic Sciences and Ecology

Speciality: Business administration