👤 27 years

♂ Male

◎ Chișinău

in ○

TOP Skills

- **Sharing their expertise and helping them achieve better results** · *4 years*
- **Mentored new employees** · *4 years*
- **Handled requests of any complexity with A+ level performance** · *4 years*
- **Ensuring fast and accurate resolutions** · *4 years*
- **Handled incoming calls** · *4 years*
- **Providing information** · *2 years*

Preferences

- Full-time
- In-house
- Hybrid
- Remote
- Mobile work

Languages

- **Romanian** · Fluent
- **Russian** · Fluent
- **English** · Elementary
- **Italian** · Fluent

Front-End Developer

About me

Motivated and detail-oriented beginner Frontend Developer with a strong work ethic and diverse professional background. Gained international experience in Italy, balancing studies with work in hospitality and later in property sales at TempoCasa, one of the country's leading real estate companies.

After returning to Moldova, I spent nearly five years in a major auto parts company, developing strong problem-solving and communication skills. Recently, I decided to pursue my passion for technology, focusing on Frontend Development, and have gained solid knowledge of HTML5, CSS, and JavaScript. I am eager to grow, learn modern frameworks, and contribute to creating responsive, user-friendly web applications.

Work experience

Italian Speaking Customer Support · Autodoc ATD TECHNOLOGIES · Chișinău

January 2021 - September 2025 · 4 years 9 months

- Handling incoming calls, chats, and client emails.

- Providing customers with information about products, services, or technical support.

- Resolving customer issues and inquiries quickly and professionally.

- Making outbound calls (when necessary) to inform clients or clarify information.

- Maintaining the customer database and recording all interactions in the CRM system.

- Collaborating with other departments to ensure effective issue resolution.

- Following service quality standards and company communication scripts.

- Maintaining a high level of customer satisfaction.

Skills: Sharing their expertise and helping them achieve better results, Mentored new employees, Handled requests of any complexity with A+ level performance, Ensuring fast and accurate resolutions, Handled incoming calls

Realtor · SRL Tempocasa, Milan (Italy) · Milan

November 2018 - March 2020 · 1 year 4 months

Skills

- HTML5
- CSS
- JavaScript (Programming Language)
- Git
- Figma
- Customer-oriented attitude and positive mindset
- Strong time management skills
- Responsibility and attention to detail
- Ability to work well in a team
- Proficiency with computers and CRM systems
- Clear speech and polite communication
- Quick thinking and effective problem-solving
- Patience and stress resistance
- Active listening and strong customer understanding
- Excellent communication skills (both verbal and written)
- Hard Work and Dedication
- Team Working

Driving licence

Category: B
With personal auto

- Searching and selecting real estate properties for clients (purchase and sale).
- Conducting property showings and presentations of apartments.
- Advising clients on real estate market trends and pricing.
- Preparing and processing sales, lease, and other legal documents.
- Verifying the legal status and documentation of real estate properties.
- Negotiating between sellers and buyers.
- Posting listings and promoting properties on websites and social media.
- Managing the entire transaction process — from property selection to key handover.
- Maintaining a client database and building long-term client relationships.
- Analyzing the real estate market and monitoring current prices and trends.

Hotel Administrator · Hotel Alessander · Milan
October 2017 - October 2019 · 2 years 1 month

- Customer service — ability to communicate with guests politely and professionally.
- Reservation software — knowledge of systems such as 1C Hotel, Booking.com etc.
- Guest registration and check-in/out — handling arrivals, departures, and maintaining guest records.
- Room reservations — managing bookings via phone, email, websites, and tour operators.
- Cash handling and POS operations — processing payments, refunds, and preparing financial reports.
- Foreign language proficiency — basic English skills for effective communication with international guests.
- Knowledge of hospitality service standards — professional appearance, polite speech, and proper response to guest complaints.
- Telephone etiquette — ability to conduct phone conversations in a courteous and professional manner.

Skills: Providing information, Issuing receipts, Processing payments, Handling reservations via phone, Managing check-in and check-out procedures, Registering, Greeting

Desired industry

- IT, Tech

Education: Specialized secondary

Liceul "Spinelli", Milan (Italy)
Graduated in: 2018

Speciality: Design Engineer

Liceu teoretic "Mihai Grecu"
Graduated in: 2014

Courses, trainings
SkillBox Front-End Developer
Graduated in 2024
Organizer: SkillBox