



Datele de contact sunt contra cost. Detalii aici: <https://www.rabota.md/ro/prices/cv>

♀ Female
 📍 Chişinău
 💰 1 000 EUR

TOP Skills

- **Team Working** · 1 year
- **Ability to Multitask** · 1 year
- **Communication Skills** · 1 year
- **Communication and negotiatio** · 7 months
- **Customer Needs Assessment Effective** · 7 months

Preferences

- In shifts
- Remote

Languages

- **Romanian** · Elementary
- **Russian** · Native
- **English** · Medium

Skills

- Cross-Cultural Collaboration
- International Client Support
- Communication & Presentation
- Reporting & Data Management
- Workflow Optimization
- Client Needs Analysis
- Analytical Thinking & Data Interpretation

Manager

Work experience

Customer Support · Gambling solution · remote work

August 2024 - Present · 1 year 2 months

Customer Support via Multilingual Communication Tools (including translation software)

Experience Handling High Volume of Client Requests Worldwide

Ticket Escalation and Cross-Department Coordination

Issue Tracking and Follow-Up Across Internal Teams

Document and Spreadsheet Management for Problematic Cases

Proficiency in CRM Systems and Administrative Panels

Strong Attention to Detail and Process-Oriented Approach

Effective Written Communication and Problem-Solving Skills

Skills: Team Working, Ability to Multitask, Communication Skills

Sales Consultant · - · Tiraspol

February 2024 - August 2024 · 7 months

- Product Knowledge and presentation

- Upselling and cross-selling Techniques

- CRM Systems & POS Operation

- Sales Reporting and KPI Tracking

- Market and Competitor Awareness

Skills: Communication and negotiatio, Customer Needs Assessment Effective

Desired industry

- Management

Education: Higher

Transnistrian State University (PSU)

Currently studying

Faculty: Faculty of Public Administration and Social Sciences and Humanities

Speciality: Sociology

Driving licence

Category: B