



♀ Female

📍 Chișinău

Datele de contact sunt contra cost. Detalii aici: <https://www.lucru.md/ro/preтури/cv>

Support Operator

About me

I've spent over a year in trucking operations, including 24H driver support, safety management, and claims. I know what it's like to be the person drivers rely on during the night shift: solving breakdowns, rerouting under pressure, and keeping calm when things go sideways. I've handled both logistics and compliance, so I know how to speak everyone's language: from dispatch to brokers to insurance

Work experience

Claims Manager · UE LINE INC · Chișinău

February 2025 - May 2025 · 3 months

Investigated cargo and vehicle damage claims; collected statements, photos, and footage to determine liability.

Managed communication with brokers, insurers, and vendors; disputed inflated charges and negotiated payouts.

Tracked all open claims, maintained documentation, and supported internal safety investigations.

Skills: Internal Documentation, Incident Management, Samsara, Motive, Google Applications, EZ Loads

Safety Manager · Efros · Chișinău

October 2024 - January 2025 · 4 months

Monitored driver logs and compliance with FMCSA/DOT regulations; flagged and corrected HOS violations.

Investigated incidents and near-misses, reviewed camera footage, and coordinated with drivers to prevent recurrences.

Assisted with internal audits, maintained safety records, and coached drivers on safe practices and regulatory updates

Skills: ELD, Strategic Communication, Advanced Driver Assistance Systems, Microsoft Office

24H Support Operator · Efros · Chișinău

March 2024 - October 2024 · 8 months

Provided real-time support to drivers, handling route issues, breakdowns, delays, and late-night emergencies.

Communicated with brokers, customers, and internal teams to

TOP Skills

- **Samsara** · 11 months
- **Problem Solving** · 8 months
- **Team Working** · 8 months
- **3CX** · 8 months
- **McLeod** · 8 months
- **ELD** · 4 months

Preferences

- Full-time
- Flexible
- In-house
- Hybrid
- Remote

Languages

- **Romanian** · Elementary
- **Russian** · Native
- **English** · Fluent

resolve problems and keep shipments on track.

Managed high-stress communication across multiple channels (calls, texts, email) during night shifts; logged incidents and maintained driver compliance records

Skills: Problem Solving, Team Working, 3CX, Samsara, McLeod

Desired industry

- Logistics / Transport

Education: Secondary

Liberty HS

Graduated in: 2022

Courses, trainings

Accounting

Graduated in 2023

Organizer: VANAR