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# QC Operations / Project Management

## Despre mine

Young Person of the Year Award Winner by TVR  
Project Manager | Lawyer (Privacy and Security Consultant) | Patient Advocate at WHO  
with over 4 years of experience in Operations and 6 years of leading NGOs  
Occupational Health and Safety Inspector;  
Cyber Security Certification;  
Computer Networks Certification;  
Software Testing Certification;  
Programming Fundamentals Certification;

## Experiența profesională

**Executive Advisor on Large Language Models for Moldova Customs Service** · GOPA PACE · Chișinău

*Noiembrie 2024 - Prezent · 1 an 3 luni*

- Provided guidance on the selection, procurement, and implementation of AI tools.
- Conducted an assessment of the Customs Service's current data analysis processes, document management systems, and overall technological readiness for adopting AI solutions.
- Advised the Director, senior management, and relevant teams on the ethical, legal, and regulatory implications of adopting AI technologies in the customs domain, ensuring compliance with relevant national and EU standards and best practices.
- Fostered partnerships with external stakeholders for knowledge sharing, in particular with the Customs Service of Ukraine and the Customs Service of Romania.

Competențe: Large Language Models

**National Consultant for MoLSP Digital Transformation** · UN Women · Chișinău

32 ani  
Masculin  
Chișinău  
85 000 MDL

in

## TOP Competențe

- **Policy** · 1 an
- **Advocacy** · 1 an
- **Lobbying** · 1 an
- **Digital Transformation** · 7 luni
- **Large Language Models** · 6 luni

## Preferințe

- Full-time

## Limbi

- **Română** · Fluent
- **Rusă** · Fluent
- **Engleză** · Fluent
- **Franceză** · Elementar

## Permis de conducere

Categoria: B  
Cu automobil personal

*Mai 2024 - Noiembrie 2024 · 7 luni*

- Provided strategic guidance and leadership to drive the digital transformation agenda within the Ministry of Labour and Social Protection (MoLSP), collaborating with various stakeholders to implement innovative digital solutions.
- Managed and contributed to high-impact projects, such as troubleshooting critical information systems (SI AMP, SI AMS, SI DDCM), ensuring seamless integration.
- Actively recruited new employees, provided training and mentoring to build staff capacity, and engaged in strategic partnerships to ensure compliance and advance the ministry's digital transformation goals.

Competențe: Digital Transformation

**Project Manager · Youth Cancer Europe · Bucharest**

*Ianuarie 2023 - August 2024 · 1 an 8 luni*

- Co-applicant and Work Package Leader on EU4Health Grants;
- Participant and organizer of conferences, talks, workshops, summits and debates - which aim to shape the European policies for cancer patients and survivors and promote patient engagement and medical research;
- Ukraine crisis response, provided assistance in evacuating and signposting cancer patients fleeing the war to oncology centres in the EU.

Competențe: Lobbying, Advocacy

**WHO Youth Council Member & NCD Co-Chair · World Health Organization · Geneva**

*Octombrie 2022 - August 2024 · 1 an 11 luni*

- Collaborating with other youth leaders and experts from various sectors to identify and address the unique challenges faced by young people in relation to NCD prevention and management, through joint projects and initiatives;
- Conducting research, collecting and analysing data, and contributing to the development of evidence-based recommendations and guidelines for the prevention and control of NCDs among youth populations, in collaboration with other members of the working group;
- Engaging with various stakeholders, including government officials and health professionals, to advocate for effective NCD strategies and the inclusion of youth perspectives in global health policies.

Competențe: Policy

## **QC Operations Manager · Ubisoft**

*August 2022 - Februarie 2023 · 7 luni*

- Led the development of the monthly Producer Executive Report and weekly quality reports, providing comprehensive insights into product quality. I also informed directors on a daily basis, enhancing decision-making processes;
- Conceptualized QC-wide initiatives to improve the onboarding process, boosting employee engagement and productivity. This initiative, coupled with daily updates and continuous quality reports, contributed to a more efficient and productive workforce.

## **Europe Operations Senior Analyst · Accenture**

*Februarie 2019 - August 2022 · 3 ani 7 luni*

- Monitored enrolled learners as the main point of contact for the quarterly planned company learning paths;
- Coordinated candidate Covid-19 testing and RTO (return to office) logistics, working with partnering insurance agencies;
- Worked with multiple recruiting platforms to support the Talent Acquisition process and facilitated onboarding process activities, access management, including notifying candidate and stakeholders of start activities.

## **Assistant Manager · Aurora Borealis Motor Inn Inc.**

*Iunie 2018 - Septembrie 2018 · 4 luni*

- Supervised and streamlined online reservations, ensuring seamless booking experiences for guests;
- Managed online communication with business partners and customers;
- Responded to complaints and escalations, creating and implementing strategies for swift issue resolution and prevention of future occurrences.

## **Domeniul dorit**

- IT, Tech

## **Studii: Superioare**

### **Valahia University**

*Absolvit în: 2017*

Facultatea: Law

