



⌚ 29 ani  
♀ Feminin  
⌚ Chișinău

## Preferințe

- Full-time

## Limbi

- **Română** · Nu cunosc
- **Rusă** · Nu cunosc
- **Engleză** · Fluent

**Datele de contact sunt contra cost. Detalii aici: <https://www.lucru.md/ro/preturi/cv>**

# Customer service/ sales Agent

## Despre mine

Hobbies, dancing, cooking, playing games reading books, learning.  
Retail Sales  
Client Relations  
International and Domestic Travel  
Team Player  
Communication Skills  
Good pc user  
Problem solving  
Active listening  
Effective communicator  
Negotiations  
Stress management  
Customer service  
Microsoft  
Efficiency  
Time management  
Scheduling

## Experiența profesională

### **Travel Agent** · International Travel Network · Chișinău

*Octombrie 2022 - Februarie 2023 · 5 luni*

- Provided exemplary customer service to new and existing clients, which helped build lasting relationships and secure new travel assignments.
- Arranged travel accommodations for groups, couples, executives and special needs clients.
- Responded to clients' questions, issues and complaints and implemented appropriate solutions.
- Responded to clients' questions, issues, and complaints and found appropriate solutions when needed.

**Junior Sales Executive** · Global Leading Conference,

Budapest, Hungary · Budapest Hungary

*Mai 2016 - Septembrie 2016 · 5 luni*

- Trained, coached and mentored new sales associates for maximum performance.
- Provided exceptional customer service to foster client loyalty and satisfaction.
- Monitored sales team performance and provided constructive feedback.
- Kept detailed track of sales and customer information in company system.

## **Studii: Superioare incomplete**

**American University of Moldova, Chisinau**

*Studiez la moment*

Facultatea: Faculty of law International relations

Specialitatea: Bachelor Degrees