



👤 29 ani
♀ Feminin
📍 Chișinău

Preferințe

- Full-time

Limbi

- **Română** · Nu cunosc
- **Rusă** · Nu cunosc
- **Engleză** · Fluent

Datele de contact sunt contra cost. Detalii aici: <https://www.lucru.md/ro/preтури/cv>

Customer service/ sales Agent

Despre mine

Hobbies, dancing, cooking, playing games reading books, learning.

Retail Sales
Client Relations
International and Domestic Travel
Team Player
Communication Skills
Good pc user
Problem solving
Active listening
Effective communicator
Negotiations
Stress management
Customer service
Microsoft
Efficiency
Time management
Scheduling

Experiența profesională

Travel Agent · International Travel Network · Chișinău

Octombrie 2022 - Februarie 2023 · 5 luni

- Provided exemplary customer service to new and existing clients, which helped build lasting relationships and secure new travel assignments.
- Arranged travel accommodations for groups, couples, executives and special needs clients.
- Responded to clients' questions, issues and complaints and implemented appropriate solutions.
- Responded to clients' questions, issues, and complaints and found appropriate solutions when needed.

Junior Sales Executive · Global Leading Conference,

Budapest, Hungary · Budapest Hungary

Mai 2016 - Septembrie 2016 · 5 luni

- Trained, coached and mentored new sales associates for maximum performance.
- Provided exceptional customer service to foster client loyalty and satisfaction.
- Monitored sales team performance and provided constructive feedback.
- Kept detailed track of sales and customer information in company system.

Studii: Superioare incomplete

American University of Moldova, Chisinau

Studiez la moment

Facultatea: Faculty of law International relations

Specialitatea: Bachelor Degrees