



👤 32 ani
♀ Feminin
📍 Chișinău

Datele de contact sunt contra cost. Detalii aici: <https://www.lucru.md/ro/preтури/cv>

Specialist: fluent speaker of Turkish, English, Russian

Despre mine

I have recently returned to Moldova after living Türkiye for more than 10 years. I have work experience in diverse industries such as tourism, sales, costumer relations and translations.

TOP Competențe

- **Managementul Echipei** · 2 ani
- **Lucrul în Echipă** · 12 luni

Preferințe

- Full-time
- Flexibil
- Part-time
- În ture
- Fără program
- Hibrid (Oficiu/Acasă)
- Remote
- În locația angajatorului

Limbi

- **Română** · Fluent
- **Rusă** · Comunicare
- **Engleză** · Fluent
- **Turcă** · Fluent

Permis de conducere

Categoria: B

Experiența profesională

Simultaneous interpreter Romanian-Turkish · Acun Medya Global · Istanbul Türkiye

Octombrie 2018 - Ianuarie 2021 · 2 ani 4 luni

- Real time written translation (Romanian - Turkish.) Responsible for translating spoken and written statements from Romanian, English to Turkish.
- Adapting the product for use from Romanian language to Turkish language.

Competențe: Managementul Echipei

B2B Customer Relationship Specialist · Paximum Global Travel Marketplace · Antalya, Türkiye

Iunie 2017 - Mai 2018 · 11 luni

- Handling daily correspondence. Responding to communications from guests, travel agents, and referral networks concerning reservations arriving by mail, telephone, or through a central reservation system.
- Creating and maintaing reservation records by date of arrival and alphabetical listing.
- Making arrangements for clients travel programs.

Competențe: Lucrul în Echipă

Guest Relations Agent · Mardan Palace Hotel · Antalya, Turkey

Decembrie 2016 - Mai 2017 · 6 luni

- Welcoming the newcomer guests and ensure their effortless check-in procedure.

- Ensuring departing guests are bid farewell once they are cleared from Reception.
- Ensuring the guests are kindly asked whether or not s/he enjoyed his/her stay.
- Ensuring the VIP guests are treated according to the VIP Guests Accommodation Instruction.

English Content Validator · Stellar Group · Chişinău
Noiembrie 2015 - Ianuarie 2016 · 3 luni

- Basic IT tasks.
- Ensure CRM tasks are performed at highest quality.
- Reporting bugs and ensuring highest customer satisfaction with the platform

Domeniile dorite

- Achiziții / Aprovizionare
- Office / Secretariat
- Turism / Hotelier

Studii: Superioare

“Ion Creanga” State Pedagogical University

Absolvit în: 2015

Facultatea: Psychology and Special Psychopedagogy

Specialitatea: Social Work

Cursuri, training-uri

TOMER Turkish Language Courses

Absolvit în 2016

Organizator: Ankara University

ILTC English Language Course

Absolvit în 2012

Organizator: International Language Training Center