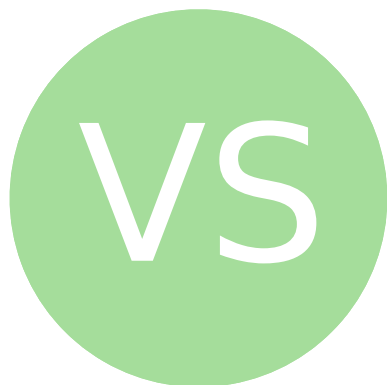




♂ Masculin

📍 Orhei

💰 1 000 EUR

Preferințe

- Remote

Limbi

- **Română** · Elementar
- **Rusă** · Elementar
- **Engleză** · Fluent
- **Greacă** · Nativ

Datele de contact sunt contra cost. Detalii aici: <https://www.lucru.md/ro/preтури/cv>

It support engineer, it administrator, network administrator

Despre mine

Nationality: Greek

Languages: Greek (native), English (very good), Russian (very little)

Work Experience

May 2016 – May 2025

Heraklio SA, Technical Support

a) Supervision of company's fiber optic connection

b) Supervision of company's telephone center (Asterisk) - SIP trunking with

NOVA, Call recordings on different server with samba file sharing

c) Supervision of company's web sites (Siteground)

d) Internal user support

e) Supervision of company's LAN - WIFI

f) Asterisk install for internal communication of remote offices with VPN

(Wireguard on Debian 11) and IAX2 trunking

g) Installation and administration of ESXI Vmware Server 8.0, Proxmox 8.0 plus

Proxmox Backup Server

h) Active Directory (Windows 2016 - 2019)

i) Installations - administration and support of File Server (Synology NAS),

Backup for ESXI VM's with Veem Backup, Firewall (Watchguard Firebox

M270), snipeit (asset management), OpenMediaVault (for storing IT files)

k) Administration and support of users and accounts in Microsoft Office 365

l) Logistics application in Azure Virtual Desktop (administration and support

by external partner)

m) In charge of contacting suppliers and buying IT equipment.

May 2003 – February 2011

Teleprime SA, Technical Support (50 users, 6 servers)

a) Supervision of company's ADSL connections

b) Supervision of company's telephone center

c) Internal user support

- d) Supervision of company's LAN
- e) Asterisk installations for internal communication of remote offices
- f) Hylafax Server installations for fax receiving in mail or network printing
- g) Installations and administration of File Server, Backup Server in Linux (ubuntu server), Firewall (monowall), Mail Server (deepOfix)

Prime Call Center (same group), Technical Support (25 users, 2 servers)

- a) Responsible for company's equipment
- b) Supervision of company's LAN
- c) Supervision and administration of Strata Dial (outbound predictive dialing program)
- d) Support in Windows 98, 2000, NT, XP, Microsoft Office 97-2000-XP, Internet

June 2002 – April 2003

GBC (Greek Business Channel), Technical Support (50 users, 10 servers)

- a) Support in Windows 98-2000-NT-XP, Microsoft Office 97-2000-XP, Internet
- b) Support in Hardware and company's LAN
- c) Responsible for Videophone (equipment for video calls through ISDN lines)
- d) Internal user support
- e) TCP/IP Networking
- f) Installations of Network Devices with Hp Jet Direct
- g) Cooperation for updating channel's Web Site

February 2001 – June 2002

CyberDyne SA, Technical Support

- a) Support in Windows 98-2000-NT-XP, Microsoft Office 97-2000-XP, Internet
- b) Delivering hardware equipment to clients with company's car
- c) Computer parts assembling
- d) Users telephone support
- e) Consulting services for hardware and network
- f) Installations of Racks and other and other TCP/IP networking equipment (cabling, switches, servers, remote connections to servers with Pc Anywhere)
- g) On site users support
- h) Windows NT backoffice administration

September 1999 – December 2000

Olympic Airways airport (outsourcing from Pansystems SA), Technical Support

- a) Installation, administration, supervision of TCP/IP networks
- b) Windows 98-2000-NT 4 installations
- c) Systems installations in corporate foundations and of OA
- d) Users telephone support
- e) Computer parts assembling
- f) Installation of specialized applications and systems of OA outside Athens
- e) Technical support at the premises of OA at the Athens

international airport «Eleytherios Benizelos»

f) Participation as a teacher in users educational seminars (Win 98, Office, Internet)

December 1998 – July 1999

Antama Shipping, Technical Support (10 users, 2 servers)

a) Design and installation of company's LAN (cabling, switches, servers, workstations)

b) Network supervision and administration

c) Users internal support

d) Installation and administration of IIS for company's Web Site

e) Web Site design and updating

Education

1994 -1996 (IEK DELTA)

Multimedia applications developer

Additional Information

December 2024 - September 2025

Heart Pharmacy (Pharmacy - Technical Support)

Centralized management for Entersoft ERP (1 VM for SQL, 3 VM's for the 3

pharmacies) in server with Proxmox 8. Backup is done to Proxmox Backup Server

and replicated to cloud. Installed Mikrotik router site to site VPN with WireGuard.

Issabel PBX for internal communication. In Contabo VPS the eshop

(heartpharmacy.gr).

May 2024

Adkins Enterprises LLC

Installation in Hetzner cloud (USA) dsiproter (Debian 11.9) with csf firewall,

apiban and voipbl intergration. Also has been installed Issabel PBX with sip trunks

from Twillio. Firewall in PBX has been configured from Hetzner platform.

October 2020 - February 2021

Journey's Web (Software House - Technical Support)

In Esxi 6.7 (Windows Server 2019 - IIS, MsSQL 2019, Adobe Coldfusion

2021).(Ubuntu Server - Apache with Coldfusion 2021 and MsSQL 2019,

Dns servers (BIND)). Have been installed Proxmox Mail Gateway, Zimbra mail server, Ticketing Software in ManageEngine ServiceDesk

Plus. Administering Cpanel Server for Wordpress sites. Backups in other

server (OpenMediaVault Nas) with ghettoVCB. Firewall with pfSense

October 2015 - February 2016

First Data Hellas (Call Center - Technical Support)

Inbound calls for merchant support for POS TERMINALS (VERIFONE -

INGENICO) for CARDLINK, Banking Transactions through BASE24

(EUROBANK, ALPHA BANK), Loyalty programs for cards, statements, monthly extract, e-commerce.

10 March 2015 – 25 June 2015
staff india (www.staff-india.com, virtual office)
Main Office: London, Working location: Bangladesh
Installation of Asterisk 11 + FreePBX 2.11 on Debian Server 7 64 bit on vps in
the USA, sip trunks with orbtalk, calls are forwarded to Bangladesh PBX, Voip
Phones registered to Bangladesh PBX (Linksys), servers are connected with
IAX trunk through VPN.

27 February 2015 – 06 March 2015
InfoSet (Call Center)
Installation of Asterisk 11 + FreePBX 2.11 on Ubuntu Server 12.04 64 bit, 5
sip trunks, one external PSTN line with Linksys SPA 3102, Voip Phones
(Linksys, Grandstream)

April 2014 – June 2014
Key Net Publications (Call Center)
Installation of Vicidial (Predictive Dialer) with 25 agents (Agent Pc's Operating System Xubuntu + Linphone), Mail Server (deepofix), Voip Phones (Linksys, Grandstream)

October 2011 – March 2012
Altronic Ltd.
Employee at signal receiving center

February 2010 – April 2012
Administrator for shared hosting server (Centos 5.5 – Kloxo Web Control Panel) – Linux administration for Simple Rack (USA).
Solus VM – Open VZ, WHMCS

August 2004
Web site design and updating of WAESS Intertrade.
<http://www.waess.gr>

July 2003 – September 2004
Employee at signal receiving center (Grawn Security)

8 June 2001 – 9 June 2001
Attended a 16 hour seminar entitled «Users support techniques» at Ledra Mariot Hotel which was successfully completed

9 May 2001 – 10 May 2001
Attended a seminar in Microsoft Hellas entitled «Pre-installing and Deploying Microsoft Windows 2000 Professional» which was successfully completed

28 November 1998 – 19 June 1998
Attended a 60 hour seminar at IEK DELTA entitled « Developing, designing and updating Internet's Web Site» which was successfully completed.

24 November 1997 – 24 November 1998
Fulfillment of military services with specialty as a secretary and as in charge of the computing services – network at 1 staff office

Domeniul dorit

- IT, Tech